

**This information is intended for Healthcare Professionals (HCPs) Only**  
**Product Update - Stock Situation Week Commencing 14<sup>th</sup> April 2025**

Dear Healthcare Professional,

Please see the latest list of Nutricia products that are either out of stock or are in short supply. This may therefore influence deliveries via Nutricia Homeward or to Hospitals via our wholesale chain. We apologise for any additional work this may be causing you and your teams, but we are working hard to resolve this situation. Our primary focus is ensuring patients get the feed they require to reduce undue pressure on the healthcare system.

Where a product is stated to be out of stock, patients may not be affected if they are holding stock at home. If any action is required for a specific patient, the Nutricia Homeward team will contact you and therefore proactive changes to regimens are not required. In order to manage supply, we might deliver smaller quantities more frequently to patients. If a patient is concerned, please ask them to contact Nutricia Homeward directly. Where products are no longer listed below, please consider these to be back in stock and with sufficient supply.

**Red** **Out of Stock product** – Our Homeward team will contact the managing Dietitian if action is required to change to an alternative. The date identifies when we anticipate the product is available via Homeward or will become available via our wholesalers for supply to hospital or community pharmacies.

**Orange** The product has **low levels of stock**; orders can be fulfilled but if from Homeward may arrive in split/half deliveries; the date is when we anticipate additional stocks will become available. Some Wholesaler depots may have low levels of stock.

**Green** **Sufficient stock** is available

Nutricia Code (AAH)	Product Name	Alternative Product (Nutricia Code, AAH)	Homeward	AAH/ Wholesale
172108 (FOR0977D)	Fortisip Compact Fibre Vanilla 125ml	Fortisip Compact Fibre Mocha 125ml (172102; FOR0981X)	w/c 21 <sup>st</sup> Apr	w/c 21 <sup>st</sup> Apr
172106 (FOR0978W)	Fortisip Compact Fibre Strawberry 125ml		w/c 21 <sup>st</sup> Apr	w/c 21 <sup>st</sup> Apr
132375 (NUT0463X)	Nutrison 1000 Complete Multi Fibre 1000ml	HCP decision based on patient requirements		w/c 2 <sup>nd</sup> June
196496 (NUT0532V)	Nutrison Standard 500ml	Nutrison Standard 1000ml (132202 ; NUT0531C)		w/c 26 <sup>th</sup> May
196373 (NUT0526B)	Nutrison Multi Fibre 500ml	HCP decision based on patient requirements		w/c 26 <sup>th</sup> May
196324 (NUT0448D)	Nutrison Multi Fibre 1000ml			w/c 26 <sup>th</sup> May
201243 (NUT0191L)	Nutrison Multi Fibre 1500ml			w/c 12 <sup>th</sup> May
196372 (NUT0525F)	Nutrison Energy 500ml	HCP decision based on patient requirements	w/c 21 <sup>st</sup> Apr	w/c 26 <sup>th</sup> May
196335 (NUT0518M)	Nutrison Energy 1000ml			w/c 26 <sup>th</sup> May
196375 (NUT0427W)	Nutrison Energy Multi Fibre 500ml	HCP decision based on patient requirements	w/c 21 <sup>st</sup> Apr	w/c 26 <sup>th</sup> May
132196 (NUT0451M)	Nutrison Energy Multi Fibre 1000ml		w/c 28 <sup>th</sup> Apr	w/c 26 <sup>th</sup> May
132339 (NUT0472Q)	Nutrison Protein Plus Energy 500ml	Nutrison Protein Plus Energy 1000ml (132396 ; NUT0468L)	w/c 28 <sup>th</sup> Apr	w/c 4 <sup>th</sup> May
132284 (STE1001H)	Nutrison Sterile Water 1000ml	HCP decision based on patient requirements		w/c 28 <sup>th</sup> Apr

Please see further information following regarding the current supply situation on Nutrison Standard, Nutrison Multifibre, Nutrison Energy, Nutrison Energy Multifibre.

We endeavour to keep you informed and apologise for the inconvenience that this may cause.

## 25<sup>th</sup> March 2025; Supply Update: Nutrison Adult Tube Feeds

*This information is intended for Healthcare Professionals (HCPs) Only*

Dear Healthcare Professional,

We want to make you aware of a disruption to Nutrison tube feed production which will affect supply into hospital across the following product ranges: Nutrison Standard, Nutrison Multifibre, Nutrison Energy, Nutrison Energy Multifibre.

### Details of the issue:

As a key step towards our capacity expansion plans and meeting our environmental commitments to lower carbon emissions through ingredients, we have recently undertaken a formulation update across the Nutrison range.

This formulation update allows for a consistent global formulation across countries, reducing global manufacturing complexities, whilst also lowering our ingredient driven carbon footprint across the Nutrison range.

The initial transition has run into some challenges resulting in a lower than forecast production output.

This means we will now have a reduced amount of product available across the next 6-12 weeks whilst production catches up and we implement a new production line in a new facility.

### What actions are we taking?

Our number one priority is to ensure our products are available for patients on our Homeward service; and to prevent any short notice of patient regimen changes.

In order to prioritise patients at home, we have taken the decision to divert safety stocks to support Homeward patients over the upcoming period.

As a result, hospital supply will be intermittently impacted across the affected products for the next 6-12 weeks. Hospitals may experience several weeks of certain products being unavailable via Wholesalers.

We will continue to have quotas in place to help manage fair share of overall Nutrison supply via our distribution partner AAH.

We have notified AAH of the similar products in market which may be suitable alternatives where available.

### Recommended HCP actions for Hospitals:

We will provide the back in stock date for AAH/Wholesale across the affected products on the weekly stock letter as published each week at this link: [Product stock update \(nutricia.co.uk\)](https://www.nutricia.co.uk/product-stock-update)

Where possible, please consider using 3<sup>rd</sup> party equivalents in hospitals as listed below

To ensure you are not financially disadvantaged by ordering 3<sup>rd</sup> party stock into the hospital, you will be able to raise the relevant credits for feed and any required adapters during this time period. Further details on process below.

We are very sorry for the impact that this may cause you and your teams and we commit to timely communication on this issue and resolution.

Our capacity expansion plans are in the final stages of completion with a new facility commencing first productions in May, with increasing volumes ramping up in the subsequent months. This additional facility will deliver significant capacity improvements to the Nutrison Adult Tube Feed business which will be fully realised by the end of 2025.

Yours faithfully,



Amanda McPherson

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## Additional Information:

### 3<sup>rd</sup> Party hospital usage reimbursement:

To ensure you are not financially disadvantaged by ordering 3<sup>rd</sup> party stock into the hospital, for the period of out of stock, you will be able to raise the relevant credits for feed and any required adapters through the Nutrison email address: [NutrisonUK@nutricia.com](mailto:NutrisonUK@nutricia.com)

Please liaise with your Contract Account Manager who can work with you on the process for this.

### Ancillary products / adapters:

If any adapters are required for new patients registered onto the 3<sup>rd</sup> party feeds will be provided free of charge.

### Products that may be impacted & alternatives:

Product	AAH Code	Similar 3rd Party alternative feed
Nutrison Standard 500ml	NUT0429Y	Abbott: Osmolite (500ml / 1000ml) Fresenius Kabi: Fresubin Original (500ml, 1000ml, 1500ml)
Nutrison Standard 1000ml	NUT0531C	
Nutrison Standard 1500ml	NSO0002L	
Nutrison Energy 500ml	NUT0525F	Abbott: Osmolite 1.5kcal (500ml / 1000ml / 1500ml) Fresenius Kabi: Fresubin Energy (500ml, 1000ml, 1500ml)
Nutrison Energy 1000ml	NUT0524J	
Nutrison Energy 1500ml	NUT0207S	
Nutrison Energy Multi Fibre 500ml	NUT0527U	Abbott: Jevity 1.5kcal (500ml / 1000ml / 1500ml) Fresenius Kabi: Fresubin Energy Fibre (500ml, 1000ml, 1500ml)
Nutrison Energy Multi Fibre 1000ml	NUT0523N	
Nutrison Energy Multi Fibre 1500ml	NUT0283U	
Nutrison Multi Fibre 500ml	NUT0526B	Abbott: Jevity (500ml / 1000ml / 1500ml) Fresenius Kabi: Fresubin Original Fibre (500ml, 1000ml, 1500ml)
Nutrison Multi Fibre 1000ml	NUT0448D	
Nutrison Multi Fibre 1500ml	NUT0191L	