

This information is intended for Healthcare Professionals (HCPs) Only

Product Update – Tube Feeding & 3rd Party Product Supply Situation Week Commencing 28th September 2026

Dear Healthcare Professionals,

As communicated week commencing 13th July, we have a temporary supply shortage impacting some Nutricia products. This disruption is due to two factors, a delay in products being released due to routine quality assurance checks and a third-party supplier shortage of the 1000ml OpTri bottle.

Also included in the following is a communication distributed 27th August regarding a supply disruption affecting selected third-party feeds.

As we continue to manage both situations closely over the coming weeks, we will continue to provide the weekly stock letter to keep everyone up to date.

Thank you for your patience and understanding we appreciate the impact that supply shortages have on your team's clinical workload and patient care and apologise for this situation.

Yours faithfully,



Amanda McPherson,

Adult Healthcare Director

Please see the latest list of Nutricia products and the projected availability for the next four weeks. This may therefore influence deliveries via Nutricia Homeward or to Hospitals via our wholesale chain.

Please note: Where a product is stated to be out of stock for Homeward, patients may not be affected if they are holding stock at home. If any action is required for a specific patient, the Nutricia Homeward team will contact you and therefore proactive changes to regimens are not required.

In order to manage supply, we might deliver smaller quantities more frequently to patients. If a patient is concerned, please ask them to contact Nutricia Homeward directly. Where products are not listed below, please consider these to be back in stock and with sufficient supply.

From week to week, you may see the short-term outlook change. This can be a result of various changes in the supply chain such as earlier/later quality control releases, transit times, factory production outputs or changes in demand.

Red **Out of Stock product** – Our Homeward team will contact the managing healthcare professional if action is required to change to an alternative. The colour identifies when we anticipate the product is available via Homeward or will become available via our wholesalers for supply to hospital or community pharmacies.

Orange The product has **low levels of stock**; orders can be fulfilled but may arrive in split/half deliveries. Some Wholesaler depots may have low levels of stock.

Green **Sufficient stock** is available

Full recovery date: We anticipate sufficient and consistent availability of stock for all channels from this date onwards including safety stock. Full recovery dates are calculated on the basis that demand is stable and in line with forecasts.

			HOMEWARD				WHOLESALE / AAH					
Nutricia Code	AAH Code	Product Name	W/C 28th September	W/C 5th October	W/C 12th October	W/C 19th October	W/C 28th September	W/C 5th October	W/C 12th October	W/C 19th October	Alternative Product	Full Anticipated Recovery
											(Nutricia Code, AAH)	
196327	NUT0523N	Nutrison Energy Multi Fibre 1000ml									Nutrison Energy Multi Fibre 500ml (196375; NUT0527U)	W/C 12th October
132379	NUT0462M	Nutrison 800 Complete Multi Fibre 1000ml									HW only - Fresubin 1000 Complete Liquid 1L (64686)/HCP decision based on patient requirements	W/C 12th October

Third-Party Products

We are experiencing a supply disruption affecting some selected third-party products supplied through Nutricia Homeward. These products are sourced through our pharmacy wholesaler, Alliance Healthcare. Over recent weeks, we have experienced significant disruption to this supply route and, unfortunately, the issue has continued beyond the anticipated resolution date.

We recognise the importance of the continuity of supply for patients who rely on these products and our teams are working closely with Alliance Healthcare and are also investigating alternative supply routes.

At present, the recovery date for the affected products is still to be confirmed. We will continue to monitor the position and provide further updates as more information becomes available.

For many of these products there is an available Nutricia alternative. Where you have patients under your care who are currently receiving one of the products below, the Nutricia Homeward team will inform you. Where clinically appropriate, a change of regimen to an alternative product will be required.

Affected product	Suggested Alternatives	Current Supply
S.O.S 25 Oral Powder 52g sachet, 88736	HCP clinical decision Super Soluble Maxijul 200g or Polycal 400g may be considered	
Pro-Cal Powder 510g Tub, 63296	HCP clinical decision Calogen Extra Neutral may be considered	Discontinued
Pro-Cal Powder 1.5kg Tin, 63508	HCP clinical decision Renilon 7.5 or Kindergen	