

This information is intended for Healthcare Professionals (HCPs) Only
Product Update – Tube Feeding Stock Situation Week Commencing 27th October 2025

Dear Healthcare Professional,

Please see the latest list of Nutricia Tube Feeding products and the projected availability for the next four weeks. This may therefore influence deliveries via Nutricia Homeward or to Hospitals via our wholesale chain.

We apologise for any additional work that the stock constraints may be causing you and your teams, but we are working hard to resolve this situation. Our primary focus is ensuring patients get the feed they require to reduce undue pressure on the healthcare system.

Please note: Where a product is stated to be out of stock for Homeward, patients may not be affected if they are holding stock at home. If any action is required for a specific patient, the Nutricia Homeward team will contact you and therefore proactive changes to regimens are not required.

In order to manage supply, we might deliver smaller quantities more frequently to patients. If a patient is concerned, please ask them to contact Nutricia Homeward directly. Where products are no longer listed below, please consider these to be back in stock and with sufficient supply.

From week to week, you may see the short-term outlook change. This can be a result of various changes in the supply chain such as earlier/late quality control releases, transit times, factory production outputs or changes in demand.

Red **Out of Stock product** – Our Homeward team will contact the managing Dietitian if action is required to change to an alternative. The colour identifies when we anticipate the product is available via Homeward or will become available via our wholesalers for supply to hospital or community pharmacies.

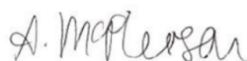
Orange The product has **low levels of stock**; orders can be fulfilled but if from Homeward may arrive in split/half deliveries. Some Wholesaler depots may have low levels of stock.

Green **Sufficient stock** is available

Full recovery date: We anticipate sufficient and consistent availability of stock for all channels from this date onwards including safety stock. Full recovery dates are calculated on the basis that demand is stable and in line with forecasts.

No long-term constraint: No long-term supply issues anticipated due to capacity reasons. Short term out of stock risks can still arise due to temporary disruption.

Yours faithfully,



Amanda McPherson, Adult Healthcare Director

Nutricia Code	AAH Code	Product Name	Group	HOMEWARD				WHOLESALE / AAH				Alternative Product (Nutricia Code, AAH)	Full Anticipated Recovery
				W/C 27th Oct	W/C 3rd Nov	W/C 10th Nov	W/C 17th Nov	W/C 27th Oct	W/C 3rd Nov	W/C 10th Nov	W/C 17th Nov		
204581	NUT0532V	Nutrison Standard 500ml	Core 500ml										No long-term constraint
204584	NUT0526B	Nutrison Multi Fibre 500ml	Core 500ml										
204588	NUT0525F	Nutrison Energy 500ml	Core 500ml									Fresubin Energy 500ml (63360 ; FRE0780K)	w/c 17th November
196375	NUT0527U	Nutrison Energy Multi Fibre 500ml	Core 500ml										No long-term constraint
204587	NUT0531C	Nutrison Standard 1000ml	Core 1L										No long-term constraint
204585	NUT0524J	Nutrison Energy 1000ml	Core 1L									Fresubin Energy 1000ml (63284 ; FRE0775J)	w/c 17th November
196327	NUT0523N	Nutrison Energy Multi Fibre 1000ml	Core 1L									Fresubin Energy Fibre 500ml (64757 ; FRE0779Q)	w/c 17th November
204586	NUT0522R	Nutrison Multi Fibre 1000ml	Core 1L										No long-term constraint
201244	NSO0002L	Nutrison Standard 1500ml	Core 1.5L										No long-term constraint
201242	NUT0529M	Nutrison Energy 1500ml	Core 1.5L										
201243	NUT0530G	Nutrison Multi Fibre 1500ml	Core 1.5L										
201241	NUT0528Q	Nutrison Energy Multi Fibre 1500ml	Core 1.5L										
156330	NUT0473M	Nutrison Protein Advance 500ml	High Protein										No long-term constraint
132389	NUT0469H	Nutrison Protein Plus 500ml	High Protein										
132385	NUT0460U	Nutrison Protein Plus 1000ml	High Protein										
132339	NUT0472Q	Nutrison Protein Plus Energy 500ml	High Protein										
132396	NUT0468L	Nutrison Protein Plus Energy 1000ml	High Protein										
132383	NUT0471U	Nutrison Protein Plus Multi Fibre 500ml	High Protein										
132390	NUT0454A	Nutrison Protein Plus Multi Fibre 1000ml	High Protein										
146038	NUT0457L	Nutrison Protein Intense 500ml	High Protein										No long-term constraint
132379	NUT0462M	Nutrison 800 Complete Multi Fibre 1000ml	Low Energy										
132375	NUT0463X	Nutrison 1000 Complete Multi Fibre 1000ml	Low Energy										
132394	NUT0464E	Nutrison 1200 Complete Multi Fibre 1000ml	Low Energy										
54549	NUT0288A	Nutrison 1200 Complete Multi Fibre 1500ml	Low Energy										No long-term constraint
132218	NUT0450Q	Nutrison Peptisorb 500ml	Specialised									Nutrison Peptisorb Plus HEHP 500ml (157751 ; NUT0475E)	w/c 3rd November
157751	NUT0475E	Nutrison Peptisorb Plus HEHP 500ml	Specialised										No long-term constraint
157750	NUT0476A	Nutrison Peptisorb Plus HEHP 1000ml	Specialised										
132289	NUT0458H	Nutrison Low Sodium 1000ml	Specialised										
132376	NUT0453E	Nutrison Concentrated 500ml	Specialised										
164947	NUT0478P	Nutrison Diason Energy HP 1000ml	Specialised										
197918	NSO0003H	Nutrison Plant Based Soya 1000ml	Specialised										
197922	NSO0004D	Nutrison Plant Based Soya Multi Fibre 1500ml	Specialised										
197436	NUT0533R	Nutrison Plant Based 2kcal Multi Fibre HP 500ml	Specialised										
132284	STE1001H	Nutrison Sterile Water 1000ml	Specialised										

193712	INF0227A	Infatrini 500ml	High Energy Infant										No long-term constraint
132177	NUT0435L	Nutrini 500ml	Paediatric Tube										No long-term constraint
132210	NUT0432A	Nutrini Multi Fibre 500ml	Paediatric Tube										
132187	NUT0434P	Nutrini Energy 500ml	Paediatric Tube										
132182	NUT0431E	Nutrini Energy Multi Fibre 500ml	Paediatric Tube										
132304	TEN0582F	Tentrini 500ml	Paediatric Tube										
132013	TEN0581J	Tentrini Multi Fibre 500ml	Paediatric Tube										
132307	TEN0590R	Tentrini Energy 500ml	Paediatric Tube										
132032	TEN0583B	Tentrini Energy Multi Fibre 500ml	Paediatric Tube										
132188	NUT0443A	Nutrini Low Energy Multi Fibre 500ml	Paediatric Tube										No long-term constraint
132293	NUT0449W	Nutrini Advanced Peptisorb 500ml	Paediatric Tube										
132427	NUT0459D	Nutrini Peptisorb Energy 500ml	Paediatric Tube										
189114	FLO0484D	40 MM SCREW CAP TO ENPLUS ADAPTER	Ancils										
95349	FLO0430W	FLOCARE INFINITY PACK SET W/O DC & W/O M	Ancils										No long-term constraint
95347	FLO0433K	FLOCARE INFINITY PACK SET W/O DC Y-PORT	Ancils										
69915	FLO0398Q	FLOC CONN TWO PACK - CROSS SPIKE	Ancils										
196507	N/a	60ML MEDICINA SYRINGE REUSABLE ENFIT	Ancils										
40441	FLO0399M	FLOC CONT+PACK CONN 0.5	Ancils										
40455	FLO0267K	FLOC CONT+PACK CONN 1.0 (10X1)	Ancils										

Update on Nutricia Supply Recovery, 22nd October 2025

The ramp up of our new factory in Opole, Poland has progressed well, and we now see significant improvements on a number of key metrics:

Percentage of orders impacted by availability has dropped from >10% of orders to now just 1.1% in the latest week

Fulfilment levels within Homeward for Adult Tube feeds are now tracking >97%, close to the 98% target

Fulfilment levels within the Hospital channel is tracking >96% with the latest week achieving 98% in the latest week

We are pleased to have now recovered on the majority (88%) of our Nutrison product range as follows:

Core 500ml: 3 out of 4 products fully recovered, 1 remaining SKU to recover w/c 17th November

Core 1L: 2 out of 4 products fully recovered, 2 remaining SKUs to recover w/c 17th November

Core 1.5L: 100% of range fully recovered

High Protein: 100% of range fully recovered

Low Energy: 100% of range fully recovered

Specialised: 90% of range fully recovered, 1 remaining SKU to recover w/c 3rd October

Once products have met full recovery, there is no long-term constraint anticipated linked to capacity. Please be aware, from time to time there may be short term availability risks that arise as per BAU supply chain disruptions (for example, extended quality testing requirements or logistics delays).

We will make Fresenius Kabi alternative products available through AAH Tamworth at Nutricia contract prices up until full recovery dates and for a minimum of 2 weeks following.

We will support contracts to switch Homeward patients as appropriate over a 3-6month period following recovery.

Thank you for your patience and collaboration as we work to deliver continued improvements.

Ordering Fresenius Kabi Tube Adult Tube feeds for Hospital use via AAH

Following the recent communication dated 2nd May 2025 regarding the supply challenge for Nutrison tube feeds, we now have a simpler way to order Fresenius Kabi tube feeds for hospital use through AAH. This solution will be in place throughout the duration of the supply disruptions which are anticipated to resolve late August, early September.

The Fresenius Kabi tube feeds below, will be available to order through **AAH Tamworth**, week beginning 26th May at your usual Nutricia contract price. Please note: we are unable to make this stock available at local branches.

If you don't normally order from AAH Tamworth, all you need to do is email or phone the AAH dedicated Nutricia Careline team with your order, **quoting your AAH account number and PO.**

AAH Nutricia Careline Team:

Phone: 0344 561 6020

Email: outerorders@hallohealthcaregroup.com

Bulk orders should be received by 2pm to guarantee next day delivery and all other orders need to be received before 4pm. Anything sent after 4pm will be processed the following working day.

Nutricia Product	Fresubin Similar Product (AAH Description)	Nutricia	AAH Link
Nutrison Energy Multi Fibre 500ml	FRESUBIN ENERGY FIBRE 0.5L [NUTRICIA]	64757	FRE0779Q
Nutrison Energy Multi Fibre 1000ml	FRESUBIN ENERGY FIBRE EBAG 1L [NUTRICIA]	64673	FRE0781G
Nutrison Energy 500ml	FRESUBIN ENERGY EASYBAG 500ML [NUTRICIA]	63360	FRE0780K
Nutrison Energy 1000ml	FRESUBIN ENERGY EASYBAG 1L [NUTRICIA]	63284	FRE0775J
Nutrison Multi Fibre 500ml	FRESUBIN ORIGINAL FIBRE 500ML [NUTRICIA]	210037	FRE0778U
Nutrison Multi Fibre 1000ml	FRESUBIN ORIG FIBRE E/BAG 1L [NUTRICIA]	63297	FRE0774N
Nutrison Standard 500ml	FRESUBIN ORIGINAL 500ML [NUTRICIA]	210038	FRE0777B
Nutrison Standard 1000ml	FRESUBIN ORIGINAL EASYBAG 1L [NUTRICIA]	64646	FRE0776F
Nutrison Protein Plus Energy 1000ml	FRESUBIN HP ENERGY 1 LITRE	63349	FRE0784R
Nutrison Protein Plus Multi Fibre 1000ml	FRESUBIN HP ENERGY FIBRE 1000ML EASYBAG	125494	FRE0786J
Nutrison Peptisorb Plus HEHP 500ml	SURVIMED OPD HN 500ML [NUTRICIA]	88539	SUR0982L
Nutrison Peptisorb Plus HEHP 1000ml			

AAH Tamworth Hospital Ordering Guide:

Contact AAH dedicated Nutricia Careline Team

Phone: **0344 561 6020**

Email: outerorders@hallohealthcaregroup.com

Please include AAH account number and PO with your order

Order up to 4pm Monday-Friday for next working day delivery.

Last orders 5.30pm



Order sent to Tamworth for picking and packing

Order transported overnight to the Hospital's local depot



Delivery

At the local depot, any outer orders (cases) from Tamworth are consolidated with any single orders and despatched to the hospital for delivery.

If this is a palletized order, this will be delivered separately

NB - Bulk orders received by 2pm to guarantee next day delivery and all other orders for next-day need to be received before 4pm. Anything sent after 4pm will be processed the following working day.