

# This information is intended for Healthcare Professionals (HCPs) Only Product Update - Stock Situation Week Commencing 31<sup>st</sup> March 2025

Dear Healthcare Professional,

Please see the latest list of Nutricia products that are either out of stock or are in short supply. This may therefore influence deliveries via Nutricia Homeward or to Hospitals via our wholesale chain. We apologise for any additional work this may be causing you and your teams, but we are working hard to resolve this situation. Our primary focus is ensuring patients get the feed they require to reduce undue pressure on the healthcare system.

Where a product is stated to be out of stock, patients may not be affected if they are holding stock at home. If any action is required for a specific patient, the Nutricia Homeward team will contact you and therefore proactive changes to regimens are not required. In order to manage supply, we might deliver smaller quantities more frequently to patients. If a patient is concerned, please ask them to contact Nutricia Homeward directly. Where products are no longer listed below, please consider these to be back in stock and with sufficient supply.

- Red Out of Stock product Our Homeward team will contact the managing Dietitian if action is required to change to an alternative. The date identifies when we anticipate the product is available via Homeward or will become available via our wholesalers for supply to hospital or community pharmacies.
- Orange The product has low levels of stock; orders can be fulfilled but if from Homeward may arrive in split/half deliveries; the date is when we anticipate additional stocks will become available.

Sufficient stock is available

Nutricia Code (AAH)	Product Name	Alternative Product (Nutricia Code, AAH)	Homeward	AAH/ Wholesale
172108 (FOR0977D)	Fortisip Compact Fibre Vanilla 125ml	Fortisip Compact Fibre Mocha 125ml (172102; FOR0981X)	w/c 21 <sup>st</sup> Apr	w/c 21 <sup>st</sup> Apr
172106 (FOR0978W)	Fortisip Compact Fibre Strawberry 125ml		w/c 21 <sup>st</sup> Apr	w/c 21 <sup>st</sup> Apr
163254 (FOR1021K)	Fortisip Compact Neutral 125ml	Fortisip Compact Vanilla 125ml (162658 ; FOR0964L)	w/c 7 <sup>th</sup> Apr	w/c 7 <sup>th</sup> Apr
132375 (NUT0463X)	Nutrison 1000 Complete Multi Fibre 1000ml	Nutrison Multi Fibre 500ml (196373 ; NUT0526B)		w/c 2 <sup>nd</sup> June
196327 (NUT0523N)	Nutrison Multi Fibre 1000ml			w/c 31 <sup>st</sup> Mar
196496 (NUT0532V)	Nutrison Standard 500ml	Nutrison Standard 1000ml (132202 ; NUT0531C)		w/c 21 <sup>st</sup> Apr
196372 (NUT0525F)	Nutrison Energy 500ml	HCP decision based on patient requirements	w/c 21 <sup>st</sup> Apr	w/c 26 <sup>th</sup> May
196335 (NUT0518M)	Nutrison Energy 1000ml			w/c 2 <sup>nd</sup> Jun
40963/201242 (NUT0207S)	Nutrison Energy 1500ml		w/c 31 <sup>st</sup> Mar	w/c 15 <sup>th</sup> Apr
196375 (NUT0427W)	Nutrison Energy Multi Fibre 500ml	HCP decision based on patient requirements		твс
132196 (NUT0451M)	Nutrison Energy Multi Fibre 1000ml		w/c 14 <sup>th</sup> Apr	w/c 2 <sup>nd</sup> Jun
47373/ 201241 (NUT0283U)	Nutrison Energy Multi Fibre 1500ml		w/c 31 <sup>st</sup> Mar	w/c 31 <sup>st</sup> Mar
132339 (NUT0472Q)	Nutrison Protein Plus Energy 500ml	Nutrison Protein Plus Energy 1000ml (132396 ; NUT0468L)	w/c 21 <sup>st</sup> Apr	w/c 28 <sup>th</sup> Apr



Nutricia Code (AAH)	Product Name	Alternative Product (Nutricia Code, AAH)	Homeward	AAH/ Wholesale	
132284 (STE1001H)	Nutrison Sterile Water 1000ml	HCP decision based on patient requirements		w/c 28 <sup>th</sup> Apr	
Paediatrics					
146922 (COW1231R)	Cow & Gate Nutriprem Hydrolysed 90ml	HCP decision based on patient requirements		w/c 31 <sup>st</sup> Mar	

Please see further information following regarding the current supply situation on Nutrison Standard, Nutrison Multifibre, Nutrison Energy, Nutrison Energy Multifibre.

We endeavour to keep you informed and apologise for the inconvenience that this may cause.

Yours faithfully,

A.M. M. eran

Amanda McPherson, Adult Category Director



## 25<sup>th</sup> March 2025; Supply Update: Nutrison Adult Tube Feeds

This information is intended for Healthcare Professionals (HCPs) Only

Dear Healthcare Professional,

We want to make you aware of a disruption to Nutrison tube feed production which will affect supply into hospital across the following product ranges: Nutrison Standard, Nutrison Multifibre, Nutrison Energy, Nutrison Energy Multifibre.

#### Details of the issue:

As a key step towards our capacity expansion plans and meeting our environmental commitments to lower carbon emissions through ingredients, we have recently undertaken a formulation update across the Nutrison range.

This formulation update allows for a consistent global formulation across countries, reducing global manufacturing complexities, whilst also lowering our ingredient driven carbon footprint across the Nutrison range.

The initial transition has run into some challenges resulting in a lower than forecast production output.

This means we will now have a reduced amount of product available across the next 6-12 weeks whilst production catches up and we implement a new production line in a new facility.

#### What actions are we taking?

Our number one priority is to ensure our products are available for patients on our Homeward service; and to prevent any short notice of patient regimen changes.

In order to prioritise patients at home, we have taken the decision to divert safety stocks to support Homeward patients over the upcoming period.

As a result, <u>hospital supply will be intermittently impacted across the affected products for the next 6-12 weeks</u>. Hospitals may experience several weeks of certain products being unavailable via Wholesalers.

We will continue to have quotas in place to help manage fair share of overall Nutrison supply via our distribution partner AAH.

We have notified AAH of the similar products in market which may be suitable alternatives where available.

#### **Recommended HCP actions for Hospitals:**

We will provide the back in stock date for AAH/Wholesale across the affected products on the weekly stock letter as published each week at this link: <u>Product stock update (nutricia.co.uk)</u>

Where possible, please consider using 3<sup>rd</sup> party equivalents in hospitals as listed below

To ensure you are not financially disadvantaged by ordering 3rd party stock into the hospital, you will be able to raise the relevant credits for feed and any required adapters during this time period. Further details on process below.



We are very sorry for the impact that this may cause you and your teams and we commit to timely communication on this issue and resolution.

Our capacity expansion plans are in the final stages of completion with a new facility commencing first productions in May, with increasing volumes ramping up in the subsequent months. This additional facility will deliver significant capacity improvements to the Nutrison Adult Tube Feed business which will be fully realised by the end of 2025.

Yours faithfully,

A. Mglessan

Amanda McPherson Adult Healthcare Director amanda.mcpherson@danone.com

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Homeward Director catherine.shakespeare@nutricia.com

## **Additional Information:**

### 3<sup>rd</sup> Party hospital usage reimbursement:

To ensure you are not financially disadvantaged by ordering 3<sup>rd</sup> party stock into the hospital, for the period of out of stock, you will be able to raise the relevant credits for feed and any required adapters through the Nutrison email address: <u>NutrisonUK@nutricia.com</u>

Please liaise with your Contract Account Manager who can work with you on the process for this.

## Ancillary products / adapters:

If any adapters are required for new patients registered onto the 3<sup>rd</sup> party feeds will be provided free of charge.

### Products that may be impacted & alternatives:

Product	AAH Code	Similar 3rd Party alternative feed	
Nutrison Standard 500ml NUT0429Y		Abbetti Osmelita (E00ml (1000ml)	
Nutrison Standard 1000ml	NUT0531C	Abbott: Osmolite (500ml / 1000ml) Fresenius Kabi: Fresubin Original (500ml, 1000ml, 1500ml)	
Nutrison Standard 1500ml	NSO0002L		
Nutrison Energy 500ml	NUT0525F	Abbott: Osmolite 1.5kcal (500ml / 1000ml / 1500ml) Fresenius Kabi: Fresubin Energy (500ml, 1000ml, 1500ml	
Nutrison Energy 1000ml	NUT0524J		
Nutrison Energy 1500ml	NUT0207S		
Nutrison Energy Multi Fibre 500ml	NUT0527U	Abb att. (a. it. 1 Eleast (E00m) (1000m) (1E00m)	
Nutrison Energy Multi Fibre 1000ml NUT0523I		Abbott: Jevity 1.5kcal (500ml / 1000ml / 1500ml) Fresenius Kabi: Fresubin Energy Fibre (500ml, 1000ml, 1500ml	
Nutrison Energy Multi Fibre 1500ml	NUT0283U	riesenius kabi. riesubili ellergy Fibre (500mi, 1000mi, 1500mi	
Nutrison Multi Fibre 500ml	NUT0526B		
Nutrison Multi Fibre 1000ml	NUT0448D	Abbott: Jevity (500ml / 1000ml / 1500ml) Fresenius Kabi: Fresubin Original Fibre (500ml, 1000ml, 1500ml)	
Nutrison Multi Fibre 1500ml	NUT0191L		