

EASTER DELIVERY INFORMATION

ORIGINAL DELIVERY SCHEDULE

Friday 3rd April 2026
Monday 6th April 2026

NEW DELIVERY DATE

From 30th March*

*You will receive a text message to confirm your exact delivery date.

NUTRICIA HOMEWARD PATIENT SERVICES TEAM



HOURS DURING THE EASTER PERIOD

ENGLAND & WALES

Friday 3 rd April 2026	CLOSED
Saturday 4 th April 2026	09:00 – 13:00
Sunday 5 th April 2026	CLOSED
Monday 6 th April 2026	CLOSED

SCOTLAND

Friday 3 rd April 2026	CLOSED
Saturday 4 th April 2026	09:00 – 13:00
Sunday 5 th April 2026	CLOSED
Monday 6 th April 2026	CLOSED



OUT OF HOURS ADVICE LINE

Outside office hours, advice is available 24/7 on pumps, equipment and feeding tube problems (but not on individual deliveries) via our out of hours line: **0800 093 3672**.

This service is operated by the Nutricia Homeward Nursing team, you can be assured you will be speaking with an experienced nurse who will try to resolve your issue. The aim of the service is to try and assist with any pump or tube related queries without you needing to contact 111, other NHS services, attend A&E or a walk-in centre, but there may be an occasion when your Homeward Nurse will advise this would be the right course of action.

Unfortunately, a nurse will not be able to come and visit you out of hours. However, if there is a need for a follow-up visit or call, your local Homeward Nurse will telephone you on the next working day to arrange this.

For more information on the Nutricia Homeward service, please visit our website:

www.nutriciahomeward.co.uk