NUTRICIA HOMEWARD **FESTIVE PERIOD**

2026/2027



Deliveries originally scheduled with Nutricia Homeward Fleet drivers or DPD, for 25th December, 28th December or 1st January 2027 will be delivered as per the new schedule below. Please keep this delivery.

ORIGINAL DELIVERY SCHEDULE	NEW DELIVERY DATE
Friday 25th December 2026	Week commencing Monday 23rd November 2026
Monday 28th December 2026	Week commencing Monday 30th November 2026
Friday 1st January 2027	Week commencing Monday 7th December 2026

ENGLAND, WALES & SCOTLAND

OPENING HOURS	
Saturday 19th December 2026	09.00 - 13.00
Sunday 20th December 2026	CLOSED
Monday 21st December 2026	08.00 - 20.00
Tuesday 22nd December 2026	08.00 - 20.00
Wednesday 23rd December 2026	08.00 – 20.00
Thursday 24th December 2026 (Christmas Eve)	08.00 – 18.00
Friday 25th December 2026 (Christmas Day)	CLOSED
Saturday 26th December 2026	CLOSED
Sunday 27th December 2026	CLOSED
Monday 28th December 2026 (Boxing Day Substitute Bank Holiday)	CLOSED
Tuesday 29th December 2026	08.00 – 20.00
Wednesday 30th December 2026	08.00 – 20.00
Thursday 31st December 2026	08.00 – 20.00
Friday 1st January 2027	CLOSED
Saturday 2nd January 2027	09.00 – 13.00
Sunday 3rd January 2027	CLOSED
Monday 4th January 2027	Normal opening hours resume

Additional Important Information:

- If you are in the IOW, IOM or Scottish Highlands, your deliveries will take an additional 24-72 hours.
- 25th December deliveries will be made Week Commencing 23rd November.
- 28th December deliveries will be made Week Commencing 30th November.
- 1st January deliveries will be made Week Commencing 7th December.

OUT OF HOURS ADVICE LINE

Outside office hours, advice is available 24/7 on pumps, equipment and feeding tube problems (but not on individual deliveries) via our out of hours line: **0800 093 3672.**

This service is operated by the Nutricia Homeward Nursing team. You can be assured you will be speaking with an experienced nurse who will try to resolve your issue. The aim of the service is to try and assist with any pump or tube related queries without you needing to contact 111, other NHS services, attend A&E or a walk-in centre, but there may be an occasion when your Homeward Nurse will advise this would be the right course of action.

Unfortunately, a nurse will not be able to come and visit you out of hours. However, if there is a need for a follow-up visit or call, your local Homeward Nurse will telephone you on the next working day to arrange this.

For more information on the Nutricia Homeward service, please visit our website:
www.nutriciahomeward.co.uk

This information is intended for patients and/or carers registered with the Nutricia Homeward service.
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