

CHRISTMAS DELIVERY INFORMATION

ORIGINAL DELIVERY SCHEDULE

Thursday 25th December 2025
Friday 26th December 2025
Thursday 1st January 2026

NEW DELIVERY DATE

Saturday 29th November 2025
Saturday 6th December 2025
Saturday 13th December 2025

NUTRICIA HOMEWARD PATIENT SERVICES TEAM



HOURS DURING THE FESTIVE PERIOD

15th – 19th December 2025	08:00 – 20:00
20th December 2025	09:00 – 13:00
21st December 2025	CLOSED
22nd December 2025	08:00 – 20:00
23rd December 2025	08:00 – 20:00
24th December 2025	08:00 – 18:00
25th December 2025	CLOSED

26th December 2025	CLOSED
27th December 2025	09:00 – 13:00
28th December 2025	CLOSED
29th – 31st December 2025	08:00 – 20:00
1st January 2026	CLOSED
2nd January 2026 Onwards	Normal Office Hours



OUT OF HOURS ADVICE LINE

Outside office hours, advice is available 24/7 on pumps, equipment and feeding tube problems (but not on individual deliveries) via our out of hours line: **0800 093 3672**.

This service is operated by the Nutricia Homeward Nursing team, you can be assured you will be speaking with an experienced nurse who will try to resolve your issue. The aim of the service is to try and assist with any pump or tube related queries without you needing to contact 111, other NHS services, attend A&E or a walk-in centre, but there may be an occasion when your Homeward Nurse will advise this would be the right course of action.

Unfortunately, a nurse will not be able to come and visit you out of hours. However, if there is a need for a follow-up visit or call, your local Homeward Nurse will telephone you on the next working day to arrange this.

For more information on the Nutricia Homeward service, please visit our website:

www.nutriciahomeward.co.uk